

Delivering the Council Plan Quarter 1 Overview

SUSTAINABLE GROWTH

This Council wants to do all it can to create the conditions for economic success in our area. We also want Ryedale residents to have the skills, opportunities and living conditions that allow them to benefit from a healthy local economy and enjoy a good quality of life. A supply of local labour with the right skills is also essential for our businesses. To support both our businesses and our communities we also need new homes, particularly affordable homes for local people. We can only influence and seek to facilitate these matters in partnership with others. To guide our policies, proposals and priorities we monitor our relative performance in terms of the key baseline issues of: Employment and benefit claimant levels, Wage levels, Qualifications and education, Supply of homes (market and affordable) and housing sites. Housing affordability, including fuel poverty, and dealing with homelessness. Where local performance doesn't reflect our ambitions for our economy and communities, we will work with the appropriate partners to seek to address this through the most deliverable means. The Council has approved the Local Plan Sites Document which has been submitted for examination with hearing sessions anticipated in September and October 2018. It is expected that the Sites document will be adopted winter 2018/spring 2019.

CUSTOMERS AND COMMUNITIES

Following the implementation of the new operating model for the Council, customer facing services such as Council tax collection and rebate and housing benefit have maintained performance levels. The community team are developing new ways of working with parishes and communities, and working closely with partners including the police and fire services. The changes in circumstances processing performance in benefits continues to improve following targeted work.

In terms of supporting the growth agenda the Council has continued to determine major applications in a timely manner with 100% of major applications determined in time and/or agreed extensions of time whilst it is slightly below target in 'other development' categories.


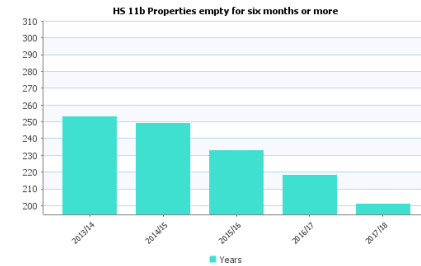

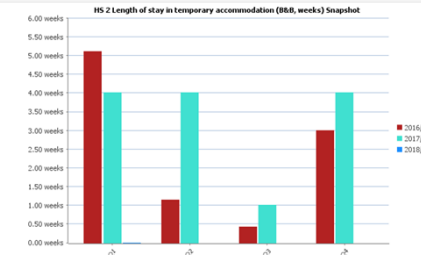
ONE RYEDALE

Council Tax and NNDR collection rates remain on target with the 2017/18 figures. In terms of income, Development Management fees have performed very well in this first quarter and are currently £50k above target. Also income from searches is also performing above budget in this quarter along with the income received from recyclates.

SUSTAINABLE GROWTH

- Promoting a strong economy with thriving business and supporting infrastructure
- Capitalising on our culture, leisure and tourism opportunities
- Managing the environment of Ryedale with partners
- Enabling the provision of housing that meets existing and anticipates future need
- Minimising homelessness, improving the standard and availability of rented accommodation and supporting people to live independently

HOUSING

| Traffic Light | Short Name | Description | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | | | | | | | | | |
|---|--|--|---------------|----------------|----------------|---|----------|---------|---------|---------|---------|------|---------|------|---------|------|---------|------|---|------|------|------|---|------|------|------|
|  | Properties empty for six months or more | This figure is included on the government return CTB1 which informs the New Homes Bonus Allocation. The figure is the total of empty properties which have been empty for six months or more | 201 | 218 | Kim Robertshaw |  <table><caption>HS 11b Properties empty for six months or more</caption><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2019/20</td><td>255</td></tr><tr><td>2020/21</td><td>250</td></tr><tr><td>2021/22</td><td>235</td></tr><tr><td>2022/23</td><td>215</td></tr><tr><td>2023/24</td><td>205</td></tr></tbody></table> | Year | Value | 2019/20 | 255 | 2020/21 | 250 | 2021/22 | 235 | 2022/23 | 215 | 2023/24 | 205 | | | | | | | | |
| Year | Value | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2019/20 | 255 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2020/21 | 250 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2021/22 | 235 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2022/23 | 215 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2023/24 | 205 | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Average length of stay in temporary accommodation (B&B, weeks) | There have been 0 admissions during this quarter to temporary accommodation for those unintentionally homeless and in priority need. | 0 weeks | 4.00 weeks | Kim Robertshaw |  <table><caption>HS 2 Length of stay in temporary accommodation (B&B, weeks) Snapshot</caption><thead><tr><th>Category</th><th>2016/17</th><th>2017/18</th><th>2018/19</th></tr></thead><tbody><tr><td>0</td><td>5.00</td><td>4.00</td><td>0.00</td></tr><tr><td>1</td><td>1.00</td><td>4.00</td><td>0.00</td></tr><tr><td>2</td><td>0.50</td><td>1.00</td><td>0.00</td></tr><tr><td>3</td><td>3.00</td><td>4.00</td><td>0.00</td></tr></tbody></table> | Category | 2016/17 | 2017/18 | 2018/19 | 0 | 5.00 | 4.00 | 0.00 | 1 | 1.00 | 4.00 | 0.00 | 2 | 0.50 | 1.00 | 0.00 | 3 | 3.00 | 4.00 | 0.00 |
| Category | 2016/17 | 2017/18 | 2018/19 | | | | | | | | | | | | | | | | | | | | | | | |
| 0 | 5.00 | 4.00 | 0.00 | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 1.00 | 4.00 | 0.00 | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | 0.50 | 1.00 | 0.00 | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | 3.00 | 4.00 | 0.00 | | | | | | | | | | | | | | | | | | | | | | | |



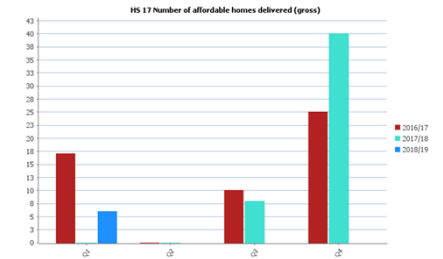
Number of affordable homes delivered (gross)

Following 40 affordable units completed in 2017/18, performance is expected to be much improved this year as several developments are due for completion. The Peckitts Yard development at Sheriff Hutton has delivered 6 units in this first quarter.

6

19
(Target of 75 for the year)

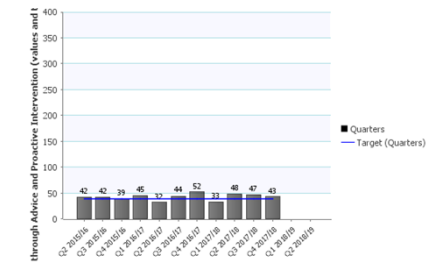
Kim Robertshaw



Prevention of Homelessness through Advice and Proactive Intervention

PI under review due to new Homelessness Reduction Act legislation

Kim Robertshaw

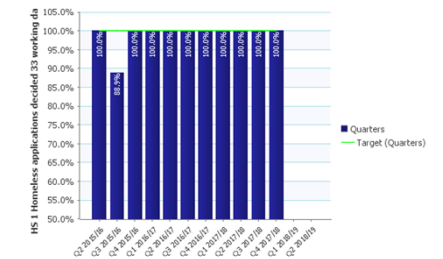


Homeless applications decided 33 working days

PI under review due to new Homelessness Reduction Act legislation

100.0%

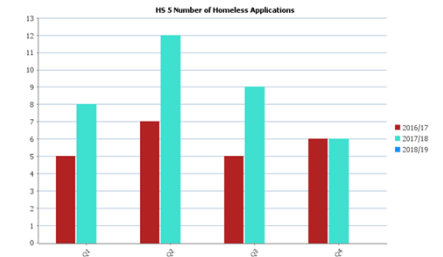
Kim Robertshaw




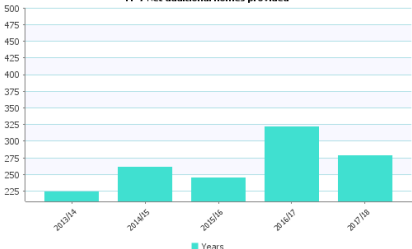


Number of Homeless applications

PI under review due to new Homelessness Reduction Act legislation

Kim Robertshaw





FORWARD PLANNING

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | |
|--|-------------------------------------|---|---------------|----------------|---------------|---|------|-------|---------|-------|---------|--------|---------|--------|---------|--------|---------|-----|
|  | Net additional homes provided | Performance is strong in this area assisted by continued delivery from larger sites. | 278 | 200 | Jill Thompson |  <table><caption>FP 7 Net additional homes provided</caption><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2019/24</td><td>225</td></tr><tr><td>2024/25</td><td>265</td></tr><tr><td>2025/26</td><td>245</td></tr><tr><td>2026/27</td><td>325</td></tr><tr><td>2027/28</td><td>285</td></tr></tbody></table> | Year | Value | 2019/24 | 225 | 2024/25 | 265 | 2025/26 | 245 | 2026/27 | 325 | 2027/28 | 285 |
| Year | Value | | | | | | | | | | | | | | | | | |
| 2019/24 | 225 | | | | | | | | | | | | | | | | | |
| 2024/25 | 265 | | | | | | | | | | | | | | | | | |
| 2025/26 | 245 | | | | | | | | | | | | | | | | | |
| 2026/27 | 325 | | | | | | | | | | | | | | | | | |
| 2027/28 | 285 | | | | | | | | | | | | | | | | | |
|  | Supply of deliverable housing sites | The Council has a raw supply of 1365 units which equates to exactly 6.825 years supply against a Plan figure of 200 units /year. Against the recently adjusted figure of 184 units this equates to in excess of 7.4 years supply. Work is currently on going to establish the rate at | 120.0%+ | 100.0% | Jill Thompson |  <table><caption>FP 8 Supply of deliverable housing sites</caption><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2019/24</td><td>90.0%</td></tr><tr><td>2024/25</td><td>118.0%</td></tr><tr><td>2025/26</td><td>115.0%</td></tr><tr><td>2026/27</td><td>120.0%</td></tr></tbody></table> | Year | Value | 2019/24 | 90.0% | 2024/25 | 118.0% | 2025/26 | 115.0% | 2026/27 | 120.0% | | |
| Year | Value | | | | | | | | | | | | | | | | | |
| 2019/24 | 90.0% | | | | | | | | | | | | | | | | | |
| 2024/25 | 118.0% | | | | | | | | | | | | | | | | | |
| 2025/26 | 115.0% | | | | | | | | | | | | | | | | | |
| 2026/27 | 120.0% | | | | | | | | | | | | | | | | | |



| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart |
|---------------|------------|-------------------------------------|---------------|----------------|------------|-------------|
| | | which the supply will be delivered. | | | | |

ENVIRONMENT

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | |
|--|---|---|---------------|----------------|----------------|---|-------|--|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|
|  | % of Household Waste Recycled | Quarter 1 performance slightly below the 20% target. | 19.29% | 20.00% | Beckie Bennett | <div><p>SS 15 % of Household Waste Recycled</p><table><thead><tr><th>Years</th><th>% Recycled</th></tr></thead><tbody><tr><td>2013/14</td><td>18.5%</td></tr><tr><td>2014/15</td><td>21.5%</td></tr><tr><td>2015/16</td><td>22.0%</td></tr><tr><td>2016/17</td><td>22.5%</td></tr><tr><td>2017/18</td><td>22.0%</td></tr></tbody></table></div> | Years | % Recycled | 2013/14 | 18.5% | 2014/15 | 21.5% | 2015/16 | 22.0% | 2016/17 | 22.5% | 2017/18 | 22.0% |
| Years | % Recycled | | | | | | | | | | | | | | | | | |
| 2013/14 | 18.5% | | | | | | | | | | | | | | | | | |
| 2014/15 | 21.5% | | | | | | | | | | | | | | | | | |
| 2015/16 | 22.0% | | | | | | | | | | | | | | | | | |
| 2016/17 | 22.5% | | | | | | | | | | | | | | | | | |
| 2017/18 | 22.0% | | | | | | | | | | | | | | | | | |
|  | % of Household Waste Composted | Quarter 1 performance well above the 23% target with garden waste collections in progress. | 31.5% | 23.00% | Beckie Bennett | <div><p>SS 16 % of Household Waste Composted</p><table><thead><tr><th>Years</th><th>% Composted</th></tr></thead><tbody><tr><td>2013/14</td><td>34.0%</td></tr><tr><td>2014/15</td><td>27.0%</td></tr><tr><td>2015/16</td><td>24.0%</td></tr><tr><td>2016/17</td><td>24.0%</td></tr><tr><td>2017/18</td><td>24.0%</td></tr></tbody></table></div> | Years | % Composted | 2013/14 | 34.0% | 2014/15 | 27.0% | 2015/16 | 24.0% | 2016/17 | 24.0% | 2017/18 | 24.0% |
| Years | % Composted | | | | | | | | | | | | | | | | | |
| 2013/14 | 34.0% | | | | | | | | | | | | | | | | | |
| 2014/15 | 27.0% | | | | | | | | | | | | | | | | | |
| 2015/16 | 24.0% | | | | | | | | | | | | | | | | | |
| 2016/17 | 24.0% | | | | | | | | | | | | | | | | | |
| 2017/18 | 24.0% | | | | | | | | | | | | | | | | | |
|  | % of household waste sent for reuse, recycling and composting | Quarter 1 performance well above the 43% target due to above average composting performance | 50.79% | 43.00% | Beckie Bennett | <div><p>SS 192 % of household waste sent for reuse, recycling and composting</p><table><thead><tr><th>Years</th><th>% Sent for Reuse, Recycling and Composting</th></tr></thead><tbody><tr><td>2013/14</td><td>52.0%</td></tr><tr><td>2014/15</td><td>48.0%</td></tr><tr><td>2015/16</td><td>45.0%</td></tr><tr><td>2016/17</td><td>45.0%</td></tr><tr><td>2017/18</td><td>45.0%</td></tr></tbody></table></div> | Years | % Sent for Reuse, Recycling and Composting | 2013/14 | 52.0% | 2014/15 | 48.0% | 2015/16 | 45.0% | 2016/17 | 45.0% | 2017/18 | 45.0% |
| Years | % Sent for Reuse, Recycling and Composting | | | | | | | | | | | | | | | | | |
| 2013/14 | 52.0% | | | | | | | | | | | | | | | | | |
| 2014/15 | 48.0% | | | | | | | | | | | | | | | | | |
| 2015/16 | 45.0% | | | | | | | | | | | | | | | | | |
| 2016/17 | 45.0% | | | | | | | | | | | | | | | | | |
| 2017/18 | 45.0% | | | | | | | | | | | | | | | | | |

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | | | | | |
|--|--|---|---------------|----------------|-----------------|---|-------|-----------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|
|  | % of Food establishments in the area broadly compliant with food hygiene law | The “broadly compliant” performance Indicator is defined as the percentage of food establishments that are broadly compliant with food law. | 85% | 72% | Robert Robinson | <div>HE 13 % of Food establishments in the area broadly compliant with food hygiene law</div>  <table><thead><tr><th>Years</th><th>Value (%)</th></tr></thead><tbody><tr><td>2010/14</td><td>75%</td></tr><tr><td>2014/15</td><td>72%</td></tr><tr><td>2015/16</td><td>85%</td></tr><tr><td>2016/17</td><td>88%</td></tr><tr><td>2017/18</td><td>85%</td></tr><tr><td>2018/19</td><td>78%</td></tr><tr><td>2019/20</td><td>75%</td></tr></tbody></table> | Years | Value (%) | 2010/14 | 75% | 2014/15 | 72% | 2015/16 | 85% | 2016/17 | 88% | 2017/18 | 85% | 2018/19 | 78% | 2019/20 | 75% |
| Years | Value (%) | | | | | | | | | | | | | | | | | | | | | |
| 2010/14 | 75% | | | | | | | | | | | | | | | | | | | | | |
| 2014/15 | 72% | | | | | | | | | | | | | | | | | | | | | |
| 2015/16 | 85% | | | | | | | | | | | | | | | | | | | | | |
| 2016/17 | 88% | | | | | | | | | | | | | | | | | | | | | |
| 2017/18 | 85% | | | | | | | | | | | | | | | | | | | | | |
| 2018/19 | 78% | | | | | | | | | | | | | | | | | | | | | |
| 2019/20 | 75% | | | | | | | | | | | | | | | | | | | | | |


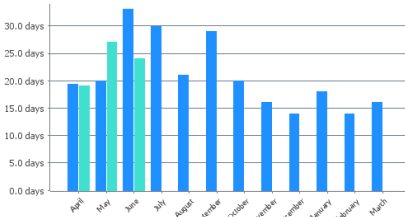

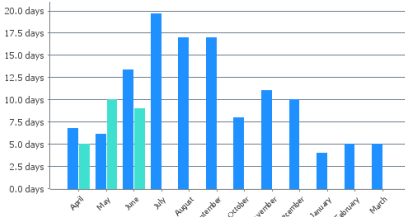
PLANNING

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | |
|--|--------------------------|--|---------------|----------------|--------------|---|-------|-----------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|
|  | Planning appeals allowed | One appeal dismissed during this quarter. The overall number of appeals is very low so the performance out turn can be volatile | 0% | 33.0% | Gary Housden | <div><p>DM 2 Planning appeals allowed</p><table><thead><tr><th>Years</th><th>Value (%)</th></tr></thead><tbody><tr><td>2010/14</td><td>30%</td></tr><tr><td>2014/15</td><td>38%</td></tr><tr><td>2015/16</td><td>30%</td></tr><tr><td>2016/17</td><td>35%</td></tr><tr><td>2017/18</td><td>22%</td></tr></tbody></table></div> | Years | Value (%) | 2010/14 | 30% | 2014/15 | 38% | 2015/16 | 30% | 2016/17 | 35% | 2017/18 | 22% |
| Years | Value (%) | | | | | | | | | | | | | | | | | |
| 2010/14 | 30% | | | | | | | | | | | | | | | | | |
| 2014/15 | 38% | | | | | | | | | | | | | | | | | |
| 2015/16 | 30% | | | | | | | | | | | | | | | | | |
| 2016/17 | 35% | | | | | | | | | | | | | | | | | |
| 2017/18 | 22% | | | | | | | | | | | | | | | | | |

CUSTOMERS AND COMMUNITIES

- Designing all of our services with the customer at the heart of everything we do
- Making the best use of resources to ensure maximum benefit for all customers and communities across the district, particularly the most vulnerable
- Helping our partners to keep our communities safe and healthy
- Supporting communities to identify their needs, plan and develop local solutions and resilience

BENEFITS

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|----------------|---------------|----------------|--------------|---|-------|----------------|----------------|-------|------|------|-----|------|------|------|------|------|------|------|--|--------|------|--|-----------|------|--|---------|------|--|----------|------|--|----------|------|--|---------|------|--|----------|------|--|-------|------|--|
|  | Speed of processing – new HB/LCTS claims | | 24.0 days | 25.0 days | Angela Jones | <div><p>CS RB 02 Speed of processing - new HB/LCTS claims</p><table><caption>CS RB 02 Speed of processing - new HB/LCTS claims</caption><thead><tr><th>Month</th><th>2017/18 (days)</th><th>2018/19 (days)</th></tr></thead><tbody><tr><td>April</td><td>20.0</td><td>20.0</td></tr><tr><td>May</td><td>20.0</td><td>27.0</td></tr><tr><td>June</td><td>32.0</td><td>24.0</td></tr><tr><td>July</td><td>30.0</td><td></td></tr><tr><td>August</td><td>21.0</td><td></td></tr><tr><td>September</td><td>29.0</td><td></td></tr><tr><td>October</td><td>20.0</td><td></td></tr><tr><td>November</td><td>16.0</td><td></td></tr><tr><td>December</td><td>14.0</td><td></td></tr><tr><td>January</td><td>18.0</td><td></td></tr><tr><td>February</td><td>14.0</td><td></td></tr><tr><td>March</td><td>16.0</td><td></td></tr></tbody></table></div> | Month | 2017/18 (days) | 2018/19 (days) | April | 20.0 | 20.0 | May | 20.0 | 27.0 | June | 32.0 | 24.0 | July | 30.0 | | August | 21.0 | | September | 29.0 | | October | 20.0 | | November | 16.0 | | December | 14.0 | | January | 18.0 | | February | 14.0 | | March | 16.0 | |
| Month | 2017/18 (days) | 2018/19 (days) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| April | 20.0 | 20.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May | 20.0 | 27.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| June | 32.0 | 24.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| July | 30.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| August | 21.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| September | 29.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| October | 20.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| November | 16.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| December | 14.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| January | 18.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| February | 14.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| March | 16.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Speed of processing – changes of circumstances for HB/LCTS claims | | 8.0 days | 12.0 days | Angela Jones | <div><p>CS RB 03 Speed of processing - changes of circumstances for HB/LCTS claims</p><table><caption>CS RB 03 Speed of processing - changes of circumstances for HB/LCTS claims</caption><thead><tr><th>Month</th><th>2017/18 (days)</th><th>2018/19 (days)</th></tr></thead><tbody><tr><td>April</td><td>7.0</td><td>5.0</td></tr><tr><td>May</td><td>6.0</td><td>10.0</td></tr><tr><td>June</td><td>13.0</td><td>9.0</td></tr><tr><td>July</td><td>19.0</td><td></td></tr><tr><td>August</td><td>17.0</td><td></td></tr><tr><td>September</td><td>17.0</td><td></td></tr><tr><td>October</td><td>8.0</td><td></td></tr><tr><td>November</td><td>11.0</td><td></td></tr><tr><td>December</td><td>10.0</td><td></td></tr><tr><td>January</td><td>4.0</td><td></td></tr><tr><td>February</td><td>5.0</td><td></td></tr><tr><td>March</td><td>5.0</td><td></td></tr></tbody></table></div> | Month | 2017/18 (days) | 2018/19 (days) | April | 7.0 | 5.0 | May | 6.0 | 10.0 | June | 13.0 | 9.0 | July | 19.0 | | August | 17.0 | | September | 17.0 | | October | 8.0 | | November | 11.0 | | December | 10.0 | | January | 4.0 | | February | 5.0 | | March | 5.0 | |
| Month | 2017/18 (days) | 2018/19 (days) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| April | 7.0 | 5.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May | 6.0 | 10.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| June | 13.0 | 9.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| July | 19.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| August | 17.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| September | 17.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| October | 8.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| November | 11.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| December | 10.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| January | 4.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| February | 5.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| March | 5.0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

PLANNING

Processing of planning applications: Major applications (13 weeks)

100%
100.00%
Gary Housden

DM 157a Processing of planning applications: Major applications (13 weeks)

| Month | 2017/18 (%) | 2018/19 (%) |
|-----------|-------------|-------------|
| April | 100.00 | 100.00 |
| May | 100.00 | 100.00 |
| June | 100.00 | 100.00 |
| July | 100.00 | |
| August | 100.00 | |
| September | 100.00 | |
| October | 100.00 | |
| November | 100.00 | |
| December | 100.00 | |
| January | 100.00 | |
| February | 100.00 | |
| March | 100.00 | |

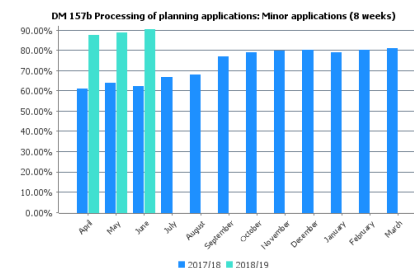


Processing of planning applications: Minor applications (8 weeks)

90.19%

80.00%

Gary Housden

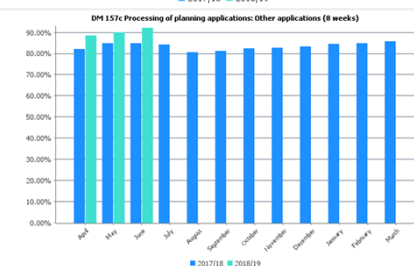


Processing of planning applications: Other applications (8 weeks)

92.05%

90.00%

Gary Housden



ONE RYEDALE

- Working together as One Ryedale, members and staff share the PROUD values and behaviours
- Utilising assets in supporting the delivery of priorities
- Developing business opportunities for the council and optimise income
- Building capacity and influencing policy in partnership
- Enabling services through the innovative use of ICT
- Delivering the Towards 2020 programme and anticipating further savings required to 2022

| Traffic Light | Short Name | Latest Note | Current Value | Current Target | Managed By | Trend Chart | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|--|---|---------------|----------------|--------------|--|-------|-------------|-------------|-------|-------|-------|-----|-------|-------|------|-------|-------|------|-------|--|--------|-------|--|-----------|-------|--|---------|-------|--|----------|-------|--|----------|-------|--|---------|-------|--|----------|-------|--|-------|-------|--|
| | Standard searches carried out in 10 working days | <p>June data not available at the time of dispatch.</p> <p>April 2018: 98%</p> <p>May 2018: 97.9%</p> | 97.95% | 100% | Angela Jones | <div><p>CS MD 02 Standard searches carried out in 10 working days</p><table><thead><tr><th>Month</th><th>2017/18 (%)</th><th>2018/19 (%)</th></tr></thead><tbody><tr><td>April</td><td>98.00</td><td>98.00</td></tr><tr><td>May</td><td>97.90</td><td>97.90</td></tr><tr><td>June</td><td>97.95</td><td>97.95</td></tr><tr><td>July</td><td>98.00</td><td></td></tr><tr><td>August</td><td>98.00</td><td></td></tr><tr><td>September</td><td>98.00</td><td></td></tr><tr><td>October</td><td>98.00</td><td></td></tr><tr><td>November</td><td>98.00</td><td></td></tr><tr><td>December</td><td>98.00</td><td></td></tr><tr><td>January</td><td>98.00</td><td></td></tr><tr><td>February</td><td>98.00</td><td></td></tr><tr><td>March</td><td>98.00</td><td></td></tr></tbody></table></div> | Month | 2017/18 (%) | 2018/19 (%) | April | 98.00 | 98.00 | May | 97.90 | 97.90 | June | 97.95 | 97.95 | July | 98.00 | | August | 98.00 | | September | 98.00 | | October | 98.00 | | November | 98.00 | | December | 98.00 | | January | 98.00 | | February | 98.00 | | March | 98.00 | |
| Month | 2017/18 (%) | 2018/19 (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| April | 98.00 | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| May | 97.90 | 97.90 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| June | 97.95 | 97.95 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| July | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| August | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| September | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| October | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| November | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| December | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| January | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| February | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| March | 98.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |



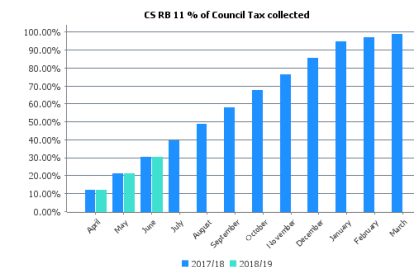
% of Council Tax collected

In-Year collection drop attributable to uptake of 12 monthly payers increasing. The effect of this is that collection is lower between April & January compared to the previous year, but catches back up in February & March.

30.04%

30.17%

Angela Jones



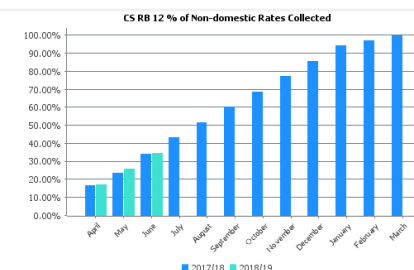
% of Non-domestic Rates Collected

Performance ahead of last year at the end of the first quarter. Increase in uptake of 12 monthly instalment plans and Rateable Value changes continues to support performance.

34.21%

33.80%

Angela Jones



% FOI Requests responded to within 20 working days

208 FOI requests received in the first quarter, with 202 answered within 20 working days.

97.28%

95%

Angela Jones

